Title Connecting a Windows 8 BYOx device to the college wireless

Problem By default, a BYOx device is not going to have the wireless network profile saved into the machine that all the other computers have. You will need to setup the wireless connection on your device before you will be able to connect to the college network.

This process has to be completed while at school. You can’t connect to a wireless network that you are out of range of...

There will be instructions for other types of devices as well in the event you have another device.

Solution Click the Wi-Fi button at the bottom right of your screen. Note you will have to close the Metro screen by hitting Esc before you will see this.

A bar will expand on the right hand side of the screen listing all of your available networks.

If it is listed, select QDETA-X from the list; otherwise select Hidden Network and when prompted for the SSID enter QDETA-X

When prompted, ensure that the Connect Automatically tick box is ticked, otherwise you will have to connect to the Wi-Fi every time you get to school.

You will then be prompted for your school email account. Type in gbn\ and then your username into the username field if your school username was myusr1 you would type gbn\myusr1

Type in your school password into the password field and click OK

Troubleshooting It says “Limited Connection” after connecting

This is expected behaviour. Because the college internet requires authentication, your computer will not be able to directly connect to the internet after you’ve connected to the network. Once you’ve opened up your internet browser and put your username and password in (yes, again) the limited connection notification should go away.

The connection fails to connect

There can be a number of reasons why the connection failed, however the most common ones are that you got your password wrong or your Firewall has blocked the connection. Have another go, get some help from some of your friends and then contact the college IT support if problems persist.

If you have any concerns or queries about the above you can contact IT Support at helpdesk@brisbanebaysidesc.eq.edu.au