# Surface 2 - supported device

**Warranty**

- **The Surface 2 is Microsoft’s App based tablet offering specifically designed to be used in corporate IT settings alongside their other products**

- Failed
- Conditional
- Passed

## Battery Life

- **Pros**
  - Battery life was tested to be in excess of 10 hours with moderate use (short videos, no games)
  - The device comes with Microsoft Office 2013 RT- meaning that additional productivity software purchases would not need to be made
  - There were appropriate apps for enabling web rich content- Silverlight was pre-installed and there were apps for Java and Adobe from the developers
  - Being a Windows device, connection to sites and services within he college was relatively easy- DETE uses Windows domains meaning that students could just use their normal usernames and passwords to connect to things
  - The device has a fully functioning and responsive touchscreen and easily accessible onscreen keyboard- the size of the screen can make it difficult to use though

- **Cons**
  - Warranty was, at absolute best, 2 years and RTB (meaning that it would have to be sent off to be repaired)
  - Parts were difficult to obtain for hot spares and quick turnaround of student devices- we would essentially have to have full devices to swap out
  - Being an app based tablet- you can only install applications from the Microsoft Store (much like an iPad), meaning that it doesn’t have the same variety of software as the full version of Windows does
  - The physical keyboard add-on is not included in the shelf price and is quite expensive- around $130
  - Internal storage is quite small, expecting to use the offered OneDrive online storage which is presently blocked from within DETE
  - Similarly, an enhanced Skype server is offered as part of the package with the device which is blocked from within DETE
  - At the time of writing, the Windows Store could not be accessed through the DETE internet; meaning that apps could not be installed whilst at the college- all updates and software installs would have to occur on the users private internet service

---

Prepared by Ian Hancock  
For Brisbane Bayside State College  
Tuesday, 2 September 2014